

Positive Pathways Support Cymru's (PPSC) home care packages can help you:

- ✓ Remain in your own home
- ✓ Maintain your independence
- ✓ Feel safe, comfortable and supported in later life

We provide support shaped around the needs of our clients in their own homes. We provide a gentle, kind and compassionate service to everyone in our care.

Our management team and staff go above and beyond when required. We maintain open lines of communication with clients and families to make sure care is delivered on time and as agreed.

We understand that the care we provide to clients in their own homes will change over time and we are able adapt accordingly.



Making your home feel like home again

At PPSC we believe the secret to excellent domiciliary care lies in understanding. We will always strive to understand the needs and preferences of our clients in their own home so we can design and deliver support that suits.

We believe that to provide good care there needs to be a relationship between the care provider and the client. PPSC aims to get to know the person and their support network so we can be sure we're delivering care that actually makes a positive difference to someone's life. We aim for continuous communication and ensure that we are approachable, that we listen and that we adapt our service whenever required.

Above all we ensure our clients feel safe, comfortable and supported in their own home.



☎ 01792 921951

7 St James Crescent
Uplands
Swansea
SA1 6DZ

Office hours
Monday - Friday
9.00am - 5.30pm



PPSC
Our Home Care Service

Call us on
01792 921951

www.paddacare.com/domiciliary-care



Care and support in your own home to help you maintain independence and live the life you want

Contact PPSC for more information on:
01792 921951 - info.ppsc@paddacare.com

Our service

PPSC's expertise is in providing high quality, person centred care to people in their own homes. We do this by helping our clients with day to day tasks like shopping, personal care and meal preparation amongst others. The care we provide helps our clients maintain their independence and live the life they wish to lead for as long as they can.

We provide domiciliary care (also known as home care or care in the community) to adults aged 65+ with dementia, cognitive impairment, sensory impairment and/or mobility issues. We also support those suffering from the general aches, pains and challenges of old age.

We believe very strongly in the rights and choices of those in our care. Our employees work with clients from the outset but also engage families, advocates and any other relevant parties to design the kind of care package that is right for them.

PPSC ensures everything we do is done with dignity, kindness and respect for the people in our care.



PPSC provides high standards of person centred care & support

Services we provide:

- ✓ Meal Preparation and help with eating
- ✓ Medication administration
- ✓ Household chores
- ✓ Help with shopping
- ✓ Support with all aspects of personal care
- ✓ Overnight support
- ✓ A sitting service to give carers some time of their own

Please contact us to find out more

Other key points:

- ✓ We support clients who are self funded, local authority funded or who receive direct payments
- ✓ Our care management team has over 35 years combine experience of aged care support
- ✓ We operate a small team of experienced, trained carers. We know and trust all our people
- ✓ Our staff are typically local to the clients home
- ✓ We always carry out a pre-service assessment
- ✓ A welcome pack is issued to all new clients
- ✓ We have a Supervisor on call outside office hours up to 10.00pm 7 days a week
- ✓ Support can normally be provided within 48 hours after initial assessment